

## Cardiac Networks United QI Education/Training

## **QI Basics**

**Format:** Series of six 1-hour virtual training sessions offered 2x per year; primarily didactic but with time reserved for discussion/questions.

**Participants:** Open to all CNU participants who are or will be engaged in CNU QI project(s) at site level (including patients/parents); advanced registration and commitment to participate in full series is required.

**Purpose**: Provide an introduction to quality improvement concepts, tools, and methods; prepare network members to effectively participate on site level teams working on CNU QI projects.

| Session      | Date                     | Topics  | Pre-work  |
|--------------|--------------------------|---|---|
| Session<br>1 | Sep 1, 2021<br>3-4pm EST | The Model for Improvement, Forming a Team  Presenters Katie Clarke-Myers, PhD Jeffrey B. Anderson, MD, MPH, MBA             | IHI Open School QI 101: Introduction to Health Care Improvement (Lessons 1-3) QI 102: How to Improve with the Model for Improvement (Lessons 1-2) |
| Session<br>2 | Oct 6, 2021<br>3-4pm EST | Understanding Current State and Root Causes Tools: 5 Whys, sFMEA, Pareto, Fishbone  Presenter Katherine E. Bates, MD        |   |
| Session<br>3 | Nov 3, 2021<br>3-4pm EST | Measuring Improvement: Operational Definitions Data Collection Strategies Run Charts  Presenter George R. Verghese, MD, MBA | IHI Open School<br>QI 104: Interpreting Data: Run Charts, Control Charts,<br>and Other Measurement Tools (Lessons 1-3)                            |
| Session<br>4 | Dec 1, 2021<br>3-4pm EST | Theory of Change<br>Tools: Key Driver Diagram<br><u>Presenter</u><br>Michael Gaies, MD, MPH, MSc                            |   |
| Session<br>5 | Jan 5, 2022<br>3-4pm EST | Plan-Do-Study-Act Cycles and<br>Change Concepts<br>Presenter<br>Jeffrey B. Anderson, MD, MPH, MBA                           | IHI Open School<br>QI 103: Testing & Measuring Changes with PDSA<br>Cycles (Lessons 1–3)  |
| Session<br>6 | Feb 2, 2022<br>3-4pm EST | Reliability, Spread, and Sustainability  Presenter Nicolas L. Madsen, MD, MPH   | IHI Open School<br>QI 201: Planning for Spread: From Local<br>Improvements to System-Wide Change  |

## To register for this 6-part series, click here

After registering, you will receive a confirmation email containing information about joining the webinars.